

# NEW RESPONSIVE SERVICE PORTAL TENANT LAUNCH



## Welcome to the New Mobile Friendly CBP Connection (powered by Angus AnyWhere) Service Portal

Colonnade BridgePort is pleased to announce the launch of our new responsive Service Portal on April 1, 2021. The mobile friendly service portal greatly streamlines the processes for submitting requests as well as viewing important building information. A self-serve, secure Service Portal offers a convenient way for all building occupants to get the service they need. Whether on a laptop, desktop, or mobile device, the portal provides the ability to request maintenance services. Please note the URL of the NEW service portal:

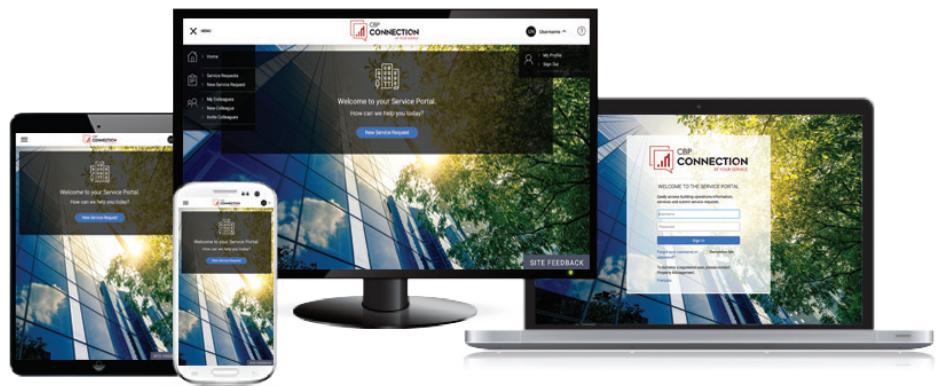
[www.CBPConnection.com](http://www.CBPConnection.com)

The following information provides an overview of the new portal.

### Responsive Framework

This Service Portal features a modern user interface, leveraging the latest technologies, and provides an optimal experience across all devices.

For your convenience, we recommend adding a shortcut to the Service Portal on your mobile device's home screen. Then, simply login with your username and password.



### Saving a Website Shortcut to your Home Screen: iOS

1. In Safari (default browser), navigate to your portal's login screen at [CBPConnection.com](http://CBPConnection.com)
2. Tap the "send to" icon (📎), located at the top of the browser
3. Select the "add to Home screen" icon (📱) from the menu
4. Press "add"

### Android

1. In Chrome (default browser), navigate to your portal's login screen at [CBPConnection.com](http://CBPConnection.com)
2. Press the "more options" icon (⋮), located at the top of the browser
3. Select "Add to Home screen" from the menu
4. Enter a name for the home screen icon if needed, and press "add".

Attached are some basic instructions to assist you in the setup and utilization of this user-friendly Service Portal. If you have any questions or concerns, please do not hesitate to contact your Property Administrator for further information.

Thank you,

*Property Management Team*